

Duke, Daphne

2007-341-C

192278

From: Erskine, Randy H.
Sent: Tuesday, May 06, 2008 9:23 AM
To: Duke, Daphne
Subject: FW: 1st Q 2008 SCPSC CLEC Service Quality Report for Hotwire Communications, Ltd.
Attachments: SC 1st Q 08 CLEC Serv Qlty Rprt - HOTWIRE.pdf

From: Laurie Murphy [mailto:lmurphy@hotwirecommunication.com]
Sent: Monday, May 05, 2008 10:14 AM
To: Erskine, Randy H.
Subject: 1st Q 2008 SCPSC CLEC Service Quality Report for Hotwire Communications, Ltd.

To Whom It May Concern:

Attached you will find the **1st Q 2008 SCPSC CLEC Service Quality Report for Hotwire Communications, Ltd.** I apologize for the late submission. Hotwire's CLEC application was granted in late December, and Hotwire had just one telephone customer in South Carolina in the first quarter of 2008.

Please do not hesitate to contact me if you have any questions.

Best regards,
Laurie

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SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME

Hotwire Communications, Ltd

QUARTER / YEAR

1st Quarter / 2008

Month:	January	February	March
Number of Customer Access Lines	<u> 1 </u>	<u> 1 </u>	<u> 1 </u>
Trouble Reports / Access Line (%)	<u> -0- </u>	<u> -0- </u>	<u> -0- </u>
Customer Out of Service Clearing Times (%)	<u> n/a </u>	<u> n/a </u>	<u> n/a </u>
New Installs Completed w/in 5 Days (%)	<u> n/a </u>	<u> n/a </u>	<u> n/a </u>
Commitments Fulfilled (%)	<u> n/a </u>	<u> n/a </u>	<u> n/a </u>

Comments / Explanations: Hotwire had just one customer during this time; there were no service issues.

Person Making Report / Contact Information: **Laurie Murphy, Assistant General Counsel, Telephone: 484-572-6054; Email: lmurphy@hotwiremail.com**